



SafeMetrics

SafeMetrics, LLC – Claims Navigator Services

All employers honor their employees by providing effective and efficient resolution of a claim. Our Claims Navigation Services assist employers in delivering this obligation through the current Workers' Compensation system.

Insurance Culture Shift

Insurance claim settlement practices should be simple. Report an injury and receive compensation. Yet the current market complicates this process with complex workers' compensation laws that increase litigation and cause uncertainty often shifting claims management to your company.

Our Claims Navigator Services will level the process for all stakeholders of a claim. As a third-party advocate, we triage statutory obligations and company resources to proactively manage claim conditions equally and proactively. Simplifying execution of the law, providing beneficial interpretations and easing uncertainty. We work to return the claim process to its intended purpose.

Claims Navigator Service Benefits

Our Claims Navigator Services provide unconventional outcomes compared to the standard claim adjusting process including:

- Relationship building with injured workers thereby reducing their fears, friction and anxiety;
- Expediting claims resolutions for the policy owner;
- Creative options for timely delivery of statute obligations to the injured worker;
- Supporting adjusters with heavy claim loads;
- Reducing legacy litigation costs for policy owners.

ROI with Claims Navigation Services

We are often asked "Why should we pay for additional services when Claim Adjusting services are already included with our insurance policy?" Here are a few reasons:

- **Legacy Claim Closure** - We provide aggressive claim closure strategies designed to reduce the backlog of open cases and, in most cases, reduce accrued liabilities. On average, we are able to reduce open claim inventories by 30% - 50%.
- **Cost Savings** - Our clients typically realize a savings of 10% - 15% of annual incurred losses when pairing our Claim Navigation services with their carrier's Claim Management system.

WBE-Certified Company (WBE)

Diversity requirements are becoming more common in today's business environment. Our certification as a Woman-Owned Business Enterprise (WBE) can assist you as a business owner, Construction manager, Contractor and Subcontractor in satisfying specific bid requirements.

For additional information, please contact SafeMetrics, LLC at 866-586-6070.

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